



## Landlord Fees

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	SILVER	GOLD	PLATINUM
<b>FEES</b>	The fee is calculated on <b>10%</b> (incl. VAT) of the annual rent. This fee will be charged on every tenancy renewal.	The fee is calculated on <b>12%</b> (incl. VAT) of the annual rent. This fee will be charged on every tenancy renewal.	The fee is calculated on <b>15%</b> (incl. VAT) of the annual rent. This fee will be charged on every tenancy renewal.
<b>DESCRIPTION</b>	This includes the highest level of references and credit checks, digitally-signed tenancy agreements and deposit protection	Money management and statement production	Money management, statement production <b>and 24/7 maintenance support</b> with online reporting

### LEVEL OF SERVICES OFFERED

Photographs & Marketing	X	X	X
Branded Client experience	X	X	X
Dedicated Account Management	X	X	X
Weekly/Monthly Agent Reports	X	X	X
Legislative Compliance	X	X	X
Tenant Referencing	X	X	X
First Month's Rent Collection	X	X	X
First Months' Owner Statement	X	X	X
Deposit Collection	X	X	X
Deposit Registration	X	X	X
Deposit Release	X	X	X
Creation of Tenancy Documentation	X	X	X
Renewal Notifications	X	X	X
Monthly Rent Collection		X	X
Monthly Rent Allocation and Distribution		X	X
Monthly Owner Statement		X	X
Payment of Invoices		X	X
Arrears Management		X	X
Issuing Notices		X	X
Implementing Rent Increases		X	X
Arrangement of Gas Safety Certificate			X
Arrangement of Energy Performance Certificate			X
General Maintenance			X
Emergency Maintenance			X
Online Maintenance Reporting			X
Non Resident Landlords Tax Management			X
Deposit Dispute Resolution			X
24/7 Tenant Assistance			X
ARLA Qualified Agent helpdesk			X

Please note that the fees above are set by individual offices, and do not represent the fees charged by all CENTURY 21 offices. Each office is independently owned and operated.

IF YOU HAVE ANY QUESTIONS ON OUR FEES, PLEASE ASK A MEMBER OF STAFF.